

CASE STUDY

Humber River Hospital

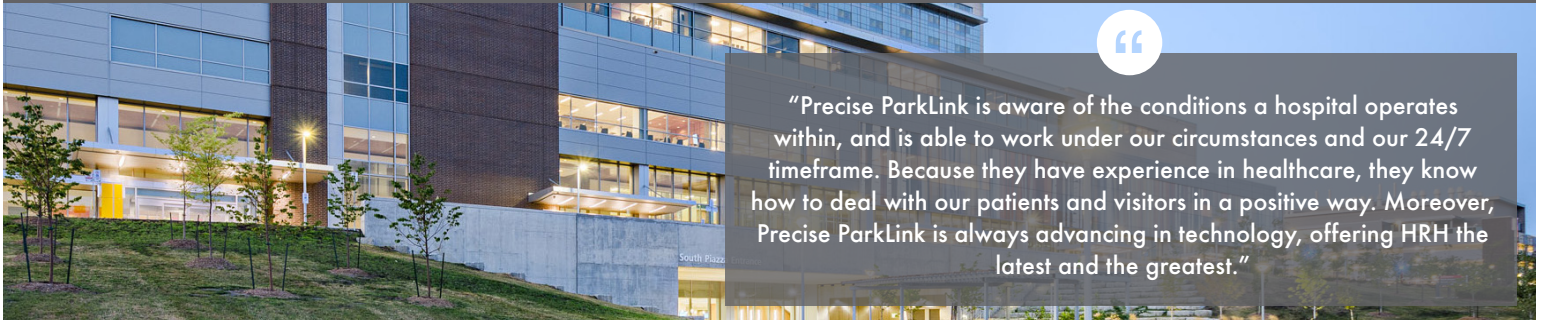
1235 Wilson Avenue,
Toronto, ON



sales@preciseparklink.com

1-888-783-PARK (7275)

PreciseParkLink.com



“Precise ParkLink is aware of the conditions a hospital operates within, and is able to work under our circumstances and our 24/7 timeframe. Because they have experience in healthcare, they know how to deal with our patients and visitors in a positive way. Moreover, Precise ParkLink is always advancing in technology, offering HRH the latest and the greatest.”

The Client

Home to Canada’s first fully digital hospital, Humber River Hospital (HRH) is one of Canada’s largest regional acute care hospitals, serving more than 850,000 people in the northwest GTA and overseeing the operation of 1100 beds.

The Challenges

Patient-focused parking

As one of Canada’s largest hospitals with thousands of visitors each day, HRH was set on implementing a parking solution that was patient-focused. Their parking access revenue and control system needed to help generate some of the revenue required to maintain their facilities, grow patient-care, as well as manage the use of parking on their site.

The Solutions

HRH is as confident today as it was in 2001 that choosing Precise ParkLink as their managed parking service provider has helped them exceed their visitor and patient parking goals. As a leader in the parking industry – and specifically

for healthcare – this decision remains a critical factor in their yearly business planning.

Over the past 20 years, HRH has experienced the benefits of a healthcare-focused parking solution. All aspects of their day-to-day parking operations have been successfully managed with a strategic combination of people, hardware, and software; from gated and ungated parking technology to electric vehicle charging stations, paired with the support from our centralized services teams, including live central monitoring, onsite staffing, permit management and administration, signage, and construction and facility maintenance.

HRH has been supported by Precise ParkLink every step of the way. Whether it was ensuring that they met the 2016 Ontario Hospital Directive with HPASS™, that they had a wide-variety of touchless solutions to choose from during the 2020 pandemic, or ensuring they remain one step ahead with cutting-edge technology such as Canada’s first virtual parking assistant powered by voice recognition and artificial intelligence, the partnership

has endured and ensured the Hospital’s success in meeting these challenges and goals head on.

The Result

- Skidata gated parking technology
- Parking meters
- EV charging stations
- Park Assist camera-based parking guidance system
- Turnkey management services
- Equipment maintenance and technical support
- Secure revenue processing
- Live central monitoring
- Validations
- IPASS™ monthly permit software, program administration, and management
- HPASS™
- Onsite staffing
- Signage
- Construction and maintenance
- Parking enforcement

